

# South Western Railway

We are writing to update you on the future of Romsey, Dean, and Mottisfont and Dunbridge stations.

From tomorrow (Wednesday 1 April), South Western Railway will take over the management these three stations from sister operator Great Western Railway.

This means that SWR will now be responsible for the operation and facilities at these stations, and GWR station staff at Romsey will transfer to South Western Railway.

The change will also see SWR manage customer enquiries in relation to these stations. Customer Help Points at the three stations will now be answered by SWR colleagues at the Control Centre in Basingstoke.

For a short interim period, GWR will manage the Customer Information System and retail services, this will however not have an impact on the day-to-day operation of these stations.

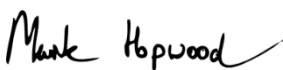
Romsey station car park will now also be managed by SWR through third party supplier APCOA, this means that GWR parking tickets will no longer be valid at this station. We are contacting any remaining GWR customers with a permit for Romsey to help them make arrangements for a SWR parking ticket.

Train services through these stations will be unaffected by the change in station management and will continue to operate to the existing timetable.

GWR has thoroughly enjoyed managing these three stations and working with local stakeholders such as the Three Rivers Community Rail Partnership, but we know that they will be in good hands with SWR.

We at SWR are delighted to welcome these three stations into our operation. This addition means we now manage a total of 187 stations across our region. We look forward to working with local stakeholders as we start a new chapter for these three stations.

Yours sincerely,



Mark Hopwood  
**Managing Director**  
**South Western Railway**



Matthew Golton  
**Managing Director**  
**Great Western Railway**